



Deutsche Telekom MagentaBusiness API Price List

The standard prices presented in this document are subject to change.

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1 Messages API

1.1 SMS Outbound

ISO	Country	Price per SMS
AE	United Arab Emirates	0,1051 €
AF	Afghanistan	0,2704 €
AL	Albania	0,0730 €
AM	Armenia	0,1150 €
AO	Angola	0,0907 €
AR	Argentina	0,0636 €
AS	American Samoa	0,0987 €
AT	Austria	0,0766 €
AU	Australia	0,0481 €
AZ	Azerbaijan	0,2519 €
BA	Bosnia and Herzegovina	0,0669 €
BD	Bangladesh	0,2262 €
BE	Belgium	0,0822 €
BF	Burkina Faso	0,0984 €
BG	Bulgaria	0,1216 €
BH	Bahrain	0,0370 €
BI	Burundi	0,1700 €
BJ	Benin	0,1508 €
BM	Bermuda	0,1578 €
BN	Brunei Darussalam	0,0412 €
BO	Bolivia	0,1010 €
BR	Brazil	0,0487 €
BW	Botswana	0,0797 €
BY	Belarus	0,2128 €
BZ	Belize	0,2187 €
CAPTF	Canada - LVN - Base Price + PTFs	0,0154 €
CASCPTF	Canada - Shortcode + PTFs	0,0250 €
CATFPTF	Canada - Toll Free + PTFs	0,0149 €
CD	Congo, Democratic Republic of	0,1335 €
CF	Central African Republic	0,0323 €
CG	Congo, Republic of	0,1381 €
CH	Switzerland	0,0580 €
CI	Ivory Coast	0,1244 €
CL	Chile	0,0480 €
CM	Cameroon	0,1235 €

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ISO	Country	Price per SMS
CN	China	0,0340 €
CO	Colombia	0,0394 €
CR	Costa Rica	0,0350 €
CU	Cuba	0,0661 €
CV	Cape Verde	0,1067 €
CY	Cyprus	0,0688 €
CZ	Czech Republic	0,0520 €
DE	Germany	0,0700 €
DJ	Djibouti	0,1082 €
DK	Denmark	0,0400 €
DM	Dominica	0,0980 €
DO	Dominican Republic	0,0557 €
DZ	Algeria	0,1677 €
EC	Ecuador	0,1711 €
EE	Estonia	0,0747 €
EG	Egypt	0,1409 €
ER	Eritrea	0,0900 €
ES	Spain	0,0689 €
ET	Ethiopia	0,1926 €
FI	Finland	0,0700 €
FR	France	0,0628 €
GA	Gabon	0,1624 €
GB	United Kingdom	0,0412 €
GE	Georgia	0,1147 €
GH	Ghana	0,1720 €
GI	Gibraltar	0,0689 €
GM	Gambia	0,1000 €
GN	Guinea	0,1234 €
GQ	Equatorial Guinea	0,0980 €
GR	Greece	0,0493 €
GT	Guatemala	0,0730 €
GW	Guinea-Bissau	0,1578 €
GY	Guyana	0,1300 €
HK	Hong Kong	0,0632 €
HN	Honduras	0,0571 €
HR	Croatia	0,0569 €
HT	Haiti	0,1622 €
HU	Hungary	0,0687 €
ID	Indonesia	0,2681 €
IE	Ireland	0,0585 €
IL	Israel	0,1421 €
IN	India	0,0629 €

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ISO	Country	Price per SMS
IQ	Iraq	0,2064 €
IR	Iran	0,2030 €
IS	Iceland	0,0568 €
IT	Italy	0,0738 €
JM	Jamaica	0,1712 €
JO	Jordan	0,1787 €
JP	Japan	0,0700 €
KE	Kenya	0,1306 €
KG	Kyrgyzstan	0,2070 €
KH	Cambodia	0,1302 €
KN	Saint Kitts and Nevis	0,1278 €
KR	Korea, Republic of	0,0400 €
KW	Kuwait	0,1759 €
KZ	Kazakhstan	0,1757 €
LA	Lao Peoples Dem. Republic	0,0448 €
LB	Lebanon	0,2076 €
LI	Liechtenstein	0,0482 €
LK	Sri Lanka	0,2286 €
LR	Liberia	0,1020 €
LT	Lithuania	0,0339 €
LU	Luxembourg	0,0645 €
LV	Latvia	0,0590 €
LY	Libya	0,2552 €
MA	Morocco	0,1588 €
MD	Moldova	0,0722 €
ME	Montenegro	0,0550 €
MG	Madagascar	0,2699 €
MK	North Macedonia	0,0566 €
ML	Mali	0,1356 €
MM	Myanmar	0,1530 €
MN	Mongolia	0,1599 €
MO	Macao	0,0261 €
MR	Mauritania	0,1622 €
MT	Malta	0,0709 €
MU	Mauritius	0,1095 €
MW	Malawi	0,1775 €
MX	Mexico	0,0410 €
MY	Malaysia	0,0620 €
MZ	Mozambique	0,1079 €
NA	Namibia	0,0503 €
NC	New Caledonia	0,1250 €
NE	Niger	0,2092 €

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ISO	Country	Price per SMS
NG	Nigeria	0,1743 €
NI	Nicaragua	0,0748 €
NL	Netherlands	0,0795 €
NO	Norway	0,0580 €
NP	Nepal	0,1449 €
NZ	New Zealand	0,0821 €
OM	Oman	0,0870 €
PA	Panama	0,0673 €
PE	Peru	0,0635 €
PG	Papua New Guinea	0,1180 €
PH	Philippines	0,1350 €
PK	Pakistan	0,2340 €
PL	Poland	0,0343 €
PR	Puerto Rico	0,0368 €
PS	Palestine, State of	0,2723 €
PT	Portugal	0,0426 €
PY	Paraguay	0,0491 €
QA	Qatar	0,1054 €
RE	Réunion	0,1350 €
RO	Romania	0,0604 €
RS	Serbia	0,1036 €
RU	Russian Federation	0,4595 €
RW	Rwanda	0,1808 €
SA	Saudi Arabia	0,0930 €
SC	Seychelles	0,0267 €
SD	Sudan	0,1785 €
SE	Sweden	0,0523 €
SG	Singapore	0,0324 €
SI	Slovenia	0,1134 €
SK	Slovakia	0,0736 €
SL	Sierra Leone	0,0927 €
SN	Senegal	0,2024 €
SO	Somalia	0,1554 €
SR	Suriname	0,1007 €
SS	South Sudan	0,1148 €
ST	Sao Tome and Principe	0,0739 €
SV	El Salvador	0,0575 €
SY	Syrian Arab Republic	0,2084 €
SZ	Swaziland	0,0874 €
TD	Chad	0,1735 €
TG	Togo	0,1227 €
TH	Thailand	0,0238 €

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ISO	Country	Price per SMS
TJ	Tajikistan	0,3235 €
TL	Timor-Leste	0,1008 €
TM	Turkmenistan	0,1454 €
TN	Tunisia	0,1697 €
TR	Turkey	0,0238 €
TW	Taiwan	0,0444 €
TZ	Tanzania	0,1499 €
UA	Ukraine	0,1400 €
UG	Uganda	0,1378 €
USPTF	US - 10DLC - Base Price + PTFs	0,0108 €
USSCPTF	US - Shortcode - Base Price + PTFs	0,0108 €
USTFPTF	US - Toll Free + PTFs	0,0108 €
UY	Uruguay	0,0754 €
UZ	Uzbekistan	0,2480 €
VE	Venezuela	0,0851 €
VN	Viet Nam	0,0952 €
XK	Kosovo	0,1267 €
YE	Yemen	0,2041 €
ZA	South Africa	0,0283 €
ZM	Zambia	0,1908 €
ZW	Zimbabwe	0,1330 €

1.2 RCS Business Messaging

RCS Business Messaging	Country	Price per Message/Session
RCS Basic	Germany	0,0700 €
RCS Single	Germany	0,0840 €
RCS Session	Germany	0,1300 €

Within this MBAPI portal, the customer can book and manage the products to be purchased and access various documentation.

- Basic Message - Charge for a plain text message of up to 160 UTF-8 characters.
- Single message - Charge for a single message containing rich RBM content (for example, a message containing a rich card or carousel).
- Session - Charge for a conversation that consists of multiple A2P and P2A messages in a given time period.
- If the recipient of a RCS message (Basic, Single) replies to the received message within 24 hours, the RCS message is charged as a RCS Session instead of the price for a RCS Basic or RCS Single message.
- Within a session that lasts a maximum of 24 hours from its start (the mobile subscriber sending the first reply), no prices are charged for additional messages sent within that RCS Session.
- After the maximum session time (24 hours) has expired, another session can be started in the same way.

1.3 WhatsApp

Price charged per conversation: WhatsApp Fee + MBAPI platform fee 0,040€

Note: WhatsApp Referral for free in all countries

Example: Marketing WhatsApp to Austria

- WhatsApp fee marketing template: 0,0490€
- MBAPI platform fee: 0,0400€
- Total cost for conversation: 0,0890€

1.3.1 WhatsApp fee

ISO	Country	WhatsApp Region	Marketing	Utility	Authentication	Service
AD	Andorra	Other	€0,0500	€0,0280	€0,0252	€0,0120
AE	United Arab Emirates	Country Specific	€0,0282	€0,0164	€0,0147	€0,0157
AF	Afghanistan	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
AG	Antigua and Barbuda	Other	€0,0500	€0,0280	€0,0252	€0,0120
AI	Anguilla	Other	€0,0500	€0,0280	€0,0252	€0,0120
AL	Albania	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
AM	Armenia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
AO	Angola	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
AR	Argentina	Country Specific	€0,0512	€0,0338	€0,0304	€0,0261
AS	American Samoa	Other	€0,0500	€0,0280	€0,0252	€0,0120
AT	Austria	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
AU	Australia	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
AW	Aruba	Other	€0,0500	€0,0280	€0,0252	€0,0120
AZ	Azerbaijan	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
BA	Bosnia and Herzegovina	Other	€0,0500	€0,0280	€0,0252	€0,0120
BB	Barbados	Other	€0,0500	€0,0280	€0,0252	€0,0120
BD	Bangladesh	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
BE	Belgium	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
BF	Burkina Faso	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
BG	Bulgaria	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
BH	Bahrain	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
BI	Burundi	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
BJ	Benin	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
BM	Bermuda	Other	€0,0500	€0,0280	€0,0252	€0,0120
BN	Brunei	Other	€0,0500	€0,0280	€0,0252	€0,0120
BO	Bolivia	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
BR	Brazil	Country Specific	€0,0518	€0,0290	€0,0261	€0,0248
BS	Bahamas	Other	€0,0500	€0,0280	€0,0252	€0,0120
BT	Bhutan	Other	€0,0500	€0,0280	€0,0252	€0,0120
BW	Botswana	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
BY	Belarus	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
BZ	Belize	Other	€0,0500	€0,0280	€0,0252	€0,0120
CA	Canada	North America	€0,0207	€0,0124	€0,0112	€0,0073
CD	Democratic Republic of the Congo	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
CF	Central African Republic	Other	€0,0500	€0,0280	€0,0252	€0,0120
CG	Republic Of The Congo	Other	€0,0500	€0,0280	€0,0252	€0,0120
CH	Switzerland	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
CI	Ivory Coast	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
CK	Cook Islands	Other	€0,0500	€0,0280	€0,0252	€0,0120
CL	Chile	Country Specific	€0,0736	€0,0485	€0,0437	€0,0376
CM	Cameroon	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300

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ISO	Country	WhatsApp Region	Marketing	Utility	Authentication	Service
CN	China (marketing)	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
CO	Colombia	Country Specific	€0,0104	€0,0071	€0,0063	€0,0050
CR	Costa Rica	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
CU	Cuba	EXCLUDED	N/A	N/A	N/A	N/A
CV	Cape Verde	Other	€0,0500	€0,0280	€0,0252	€0,0120
CY	Cyprus	Other	€0,0500	€0,0280	€0,0252	€0,0120
CZ	Czech Republic	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
DE	Germany	Country Specific	€0,1131	€0,0707	€0,0636	€0,0679
DJ	Djibouti	Other	€0,0500	€0,0280	€0,0252	€0,0120
DK	Denmark	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
DM	Dominica	Other	€0,0500	€0,0280	€0,0252	€0,0120
DO	Dominican Republic	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
DZ	Algeria	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
EC	Ecuador	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
EE	Estonia	Other	€0,0500	€0,0280	€0,0252	€0,0120
EG	Egypt	Country Specific	€0,0889	€0,0569	€0,0512	€0,0533
ES	Spain	Country Specific	€0,0509	€0,0315	€0,0283	€0,0305
ET	Ethiopia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
FI	Finland	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
FJ	Fiji	Other	€0,0500	€0,0280	€0,0252	€0,0120
FM	Micronesia	Other	€0,0500	€0,0280	€0,0252	€0,0120
FO	Faroe Islands	Other	€0,0500	€0,0280	€0,0252	€0,0120
FR	France	Country Specific	€0,1186	€0,0636	€0,0572	€0,0712
GA	Gabon	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
GB	United Kingdom	Country Specific	€0,0584	€0,0330	€0,0297	€0,0321
GD	Grenada	Other	€0,0500	€0,0280	€0,0252	€0,0120
GE	Georgia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
GH	Ghana	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
GI	Gibraltar	Other	€0,0500	€0,0280	€0,0252	€0,0120
GL	Greenland	Other	€0,0500	€0,0280	€0,0252	€0,0120
GM	Gambia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
GN	Guinea	Other	€0,0500	€0,0280	€0,0252	€0,0120
GQ	Equatorial Guinea	Other	€0,0500	€0,0280	€0,0252	€0,0120
GR	Greece	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
GT	Guatemala	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
GW	Guinea-Bissau	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
GY	Guyana	Other	€0,0500	€0,0280	€0,0252	€0,0120
HK	Hong Kong	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
HN	Honduras	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
HR	Croatia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
HT	Haiti	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
HU	Hungary	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
ID	Indonesia*	Country Specific	€0,0341	€0,0166	€0,0249	€0,0157

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ISO	Country	WhatsApp Region	Marketing	Utility	Authentication	Service
IE	Ireland	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
IL	Israel	Country Specific	€0,0292	€0,0155	€0,0140	€0,0149
IN	India**	Country Specific	€0,0083	€0,0035	€0,0012	€0,0033
IQ	Iraq	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
IR	Iran	EXCLUDED	N/A	N/A	N/A	N/A
IS	Iceland	Other	€0,0500	€0,0280	€0,0252	€0,0120
IT	Italy	Country Specific	€0,0572	€0,0347	€0,0313	€0,0319
JM	Jamaica	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
JO	Jordan	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
JP	Japan	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
KE	Kenya	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
KG	Kyrgyzstan	Other	€0,0500	€0,0280	€0,0252	€0,0120
KH	Cambodia	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
KM	Comoros	Other	€0,0500	€0,0280	€0,0252	€0,0120
KN	Saint Kitts and Nevis	Other	€0,0500	€0,0280	€0,0252	€0,0120
KR	South Korea	Other	€0,0500	€0,0280	€0,0252	€0,0120
KW	Kuwait	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
KY	Cayman Islands	Other	€0,0500	€0,0280	€0,0252	€0,0120
KZ	Kazakhstan	Other	€0,0500	€0,0280	€0,0252	€0,0120
LA	Laos	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
LB	Lebanon	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
LC	Saint Lucia	Other	€0,0500	€0,0280	€0,0252	€0,0120
LI	Liechtenstein	Other	€0,0500	€0,0280	€0,0252	€0,0120
LK	Sri Lanka	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
LR	Liberia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
LS	Lesotho	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
LT	Lithuania	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
LU	Luxembourg	Other	€0,0500	€0,0280	€0,0252	€0,0120
LV	Latvia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
LY	Libya	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
MA	Morocco	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
MC	Monaco	Other	€0,0500	€0,0280	€0,0252	€0,0120
MD	Moldova	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
ME	Montenegro	Other	€0,0500	€0,0280	€0,0252	€0,0120
MG	Madagascar	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
MK	Macedonia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
ML	Mali	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
MM	Myanmar	Other	€0,0500	€0,0280	€0,0252	€0,0120
MN	Mongolia	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
MO	Macau	Other	€0,0500	€0,0280	€0,0252	€0,0120
MQ	Martinique	Other	€0,0500	€0,0280	€0,0252	€0,0120
MR	Mauritania	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
MS	Montserrat	Other	€0,0500	€0,0280	€0,0252	€0,0120

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ISO	Country	WhatsApp Region	Marketing	Utility	Authentication	Service
MT	Malta	Other	€0,0500	€0,0280	€0,0252	€0,0120
MU	Mauritius	Other	€0,0500	€0,0280	€0,0252	€0,0120
MV	Maldives	Other	€0,0500	€0,0280	€0,0252	€0,0120
MW	Malawi	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
MX	Mexico	Country Specific	€0,0361	€0,0220	€0,0198	€0,0087
MY	Malaysia	Country Specific	€0,0712	€0,0166	€0,0149	€0,0182
MZ	Mozambique	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
NA	Namibia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
NC	New Caledonia	Other	€0,0500	€0,0280	€0,0252	€0,0120
NE	Niger	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
NG	Nigeria	Country Specific	€0,0428	€0,0265	€0,0238	€0,0257
NI	Nicaragua	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
NL	Netherlands	Country Specific	€0,1323	€0,0663	€0,0596	€0,0738
NO	Norway	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
NP	Nepal	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
NR	Nauru	Other	€0,0500	€0,0280	€0,0252	€0,0120
NZ	New Zealand	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
OM	Oman	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
PA	Panama	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
PE	Peru	Country Specific	€0,0582	€0,0347	€0,0312	€0,0149
PF	French Polynesia	Other	€0,0500	€0,0280	€0,0252	€0,0120
PG	Papua New Guinea	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
PH	Philippines	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
PK	Pakistan	Country Specific	€0,0392	€0,0210	€0,0189	€0,0118
PL	Poland	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
PM	St. Pierre & Miquelon	Other	€0,0500	€0,0280	€0,0252	€0,0120
PR	Puerto Rico	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
PT	Portugal	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
PW	Palau	Other	€0,0500	€0,0280	€0,0252	€0,0120
PY	Paraguay	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
QA	Qatar	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
RE	Reunion Island	Other	€0,0500	€0,0280	€0,0252	€0,0120
RO	Romania	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
RS	Serbia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
RU	Russia	Country Specific	€0,0664	€0,0395	€0,0355	€0,0329
RW	Rwanda	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
SA	Saudi Arabia	Country Specific	€0,0336	€0,0209	€0,0187	€0,0161
SB	Solomon Islands	Other	€0,0500	€0,0280	€0,0252	€0,0120
SC	Seychelles	Other	€0,0500	€0,0280	€0,0252	€0,0120
SD	Sudan	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
SE	Sweden	Rest of Western Europe	€0,0490	€0,0348	€0,0313	€0,0329
SG	Singapore	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
SI	Slovenia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207

The standard prices presented in this document are subject to change.

ISO	Country	WhatsApp Region	Marketing	Utility	Authentication	Service
SK	Slovakia	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
SL	Sierra Leone	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
SM	San Marino	Other	€0,0500	€0,0280	€0,0252	€0,0120
SN	Senegal	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
SO	Somalia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
SR	Suriname	Other	€0,0500	€0,0280	€0,0252	€0,0120
SS	South Sudan	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
ST	Sao Tome and Principe	Other	€0,0500	€0,0280	€0,0252	€0,0120
SV	El Salvador	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
SY	Syria	EXCLUDED	N/A	N/A	N/A	N/A
SZ	Swaziland	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
TC	Turks and Caicos Islands	Other	€0,0500	€0,0280	€0,0252	€0,0120
TD	Chad	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
TG	Togo	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
TH	Thailand	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
TJ	Tajikistan	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
TL	East Timor	Other	€0,0500	€0,0280	€0,0252	€0,0120
TM	Turkmenistan	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
TN	Tunisia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
TO	Tonga	Other	€0,0500	€0,0280	€0,0252	€0,0120
TR	Turkey	Country Specific	€0,0090	€0,0077	€0,0069	€0,0025
TT	Trinidad and Tobago	Other	€0,0500	€0,0280	€0,0252	€0,0120
TW	Taiwan	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
TZ	Tanzania	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
UA	Ukraine	Rest of Central & Eastern Europe	€0,0712	€0,0512	€0,0461	€0,0207
UG	Uganda	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
US	United States (LVN)	North America	€0,0207	€0,0124	€0,0112	€0,0073
UY	Uruguay	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
UZ	Uzbekistan	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
VC	Saint Vincent and The Grenadines	Other	€0,0500	€0,0280	€0,0252	€0,0120
VE	Venezuela	Rest of Latin America	€0,0612	€0,0409	€0,0368	€0,0351
VG	Virgin Islands, British	Other	€0,0500	€0,0280	€0,0252	€0,0120
VI	Virgin Islands, US	Other	€0,0500	€0,0280	€0,0252	€0,0120
VN	Vietnam	Rest of Asia Pacific	€0,0606	€0,0391	€0,0352	€0,0185
VU	Vanuatu	Other	€0,0500	€0,0280	€0,0252	€0,0120
WS	Samoa	Other	€0,0500	€0,0280	€0,0252	€0,0120
XK	Kosovo	Other	€0,0500	€0,0280	€0,0252	€0,0120
YE	Yemen	Rest of Middle East	€0,0282	€0,0164	€0,0147	€0,0181
ZA	South Africa	Country Specific	€0,0314	€0,0166	€0,0149	€0,0139
ZM	Zambia	Rest of Africa	€0,0186	€0,0133	€0,0119	€0,0300
ZW	Zimbabwe	Other	€0,0500	€0,0280	€0,0252	€0,0120

* Price for Authentication International in Indonesia: €0,1129

** Price for Authentication International in India: €0,0232

1.3.2 MBAPI Platform Fee

This fee is charged in addition to WhatsApp fee

Country	All conv. categories
Valid for all countries in WhatsApp fee list	€0,040

1.4 Dispatch API

DISPATCH <i>(not country specific)</i>		Unit of measure
EUR	€0,0020	Per workflow event

1.5 Facebook Messenger

FACEBOOK <i>(not country specific)</i>		Unit of measure
EUR	€0,0010	Per outbound message

1.6 Viber

Note: Viber needs to be manually provisioned, please contact our support at FMB-servicenummern@telekom.de if you want to use this service.

			Promotional Use Case Pricing	Transactional Use Case Pricing
ISO	Country	Note	EUR	EUR
AD	Andorra	min 200€	€0,0226	€0,0140
AE	United Arab Emirates	min 200€	€0,0226	€0,0140
AF	Afghanistan	min 200€	€0,0500	€0,0300
AG	Antigua and Barbuda	min 200€	€0,0226	€0,0140
AI	Anguilla	min 200€	€0,0226	€0,0140
AL	Albania	min 200€	€0,0226	€0,0160
AM	Armenia	min 200€	€0,0160	€0,0080
AO	Angola	min 200€	€0,0300	€0,0180
AR	Argentina	min 200€	€0,0226	€0,0140
AS	American Samoa	min 200€	€0,0226	€0,0140
AT	Austria	min 200€	€0,0600	€0,0200
AU	Australia	min 200€	€0,0226	€0,0140
AW	Aruba	min 200€	€0,0226	€0,0140
AZ	Azerbaijan	min 200€	€0,0226	€0,0140
BA	Bosnia and Herzegovina	min 200€	€0,0160	€0,0114
BB	Barbados	min 200€	€0,0226	€0,0140
BD	Bangladesh	min 200€	€0,0060	€0,0040
BE	Belgium	min 200€	€0,0226	€0,0140
BF	Burkina Faso	min 200€	€0,0226	€0,0140
BG	Bulgaria	min 200€	€0,0600	€0,0360
BH	Bahrain	min 200€	€0,0226	€0,0140
BI	Burundi	min 200€	€0,0226	€0,0140
BJ	Benin	min 200€	€0,0400	€0,0300
BM	Bermuda	min 200€	€0,0226	€0,0140
BN	Brunei	min 200€	€0,0226	€0,0140
BO	Bolivia	min 200€	€0,0226	€0,0160
BR	Brazil	min 200€	€0,0226	€0,0140
BS	Bahamas	min 200€	€0,0226	€0,0140
BT	Bhutan	min 200€	€0,0226	€0,0140
BW	Botswana	min 200€	€0,0226	€0,0140
BY	Belarus	min 200€	€0,0190	€0,0072

The standard prices presented in this document are subject to change.

			Promotional Use Case Pricing	Transactional Use Case Pricing
ISO	Country	Note	EUR	EUR
BZ	Belize	min 200€	€0,0226	€0,0140
CA	Canada	min 200€	€0,0226	€0,0140
CD	Democratic Republic of the Congo	min 200€	€0,0400	€0,0200
CF	Central African Republic	min 200€	€0,0226	€0,0140
CG	Republic Of The Congo	min 200€	€0,0400	€0,0200
CH	Switzerland	min 200€	€0,0200	€0,0170
CI	Ivory Coast	min 200€	€0,0226	€0,0180
CK	Cook Islands	min 200€	€0,0226	€0,0140
CL	Chile	min 200€	€0,0226	€0,0140
CM	Cameroon	min 200€	€0,0226	€0,0170
CN	China (marketing)	min 200€	€0,0226	€0,0140
CO	Colombia	min 200€	€0,0226	€0,0140
CR	Costa Rica	min 200€	€0,0226	€0,0140
CU	Cuba	min 200€	€0,0226	€0,0180
CV	Cape Verde	min 200€	€0,0226	€0,0160
CY	Cyprus	min 200€	€0,0130	€0,0100
CZ	Czech Republic	min 200€	€0,0226	€0,0180
DE	Germany	min 200€	€0,0400	€0,0200
DJ	Djibouti	min 200€	€0,0226	€0,0140
DK	Denmark	min 200€	€0,0226	€0,0140
DM	Dominica	min 200€	€0,0226	€0,0140
DO	Dominican Republic	min 200€	€0,0400	€0,0200
DZ	Algeria	min 200€	€0,0900	€0,0400
EC	Ecuador	min 200€	€0,0226	€0,0140
EE	Estonia	min 200€	€0,0226	€0,0140
EG	Egypt	min 200€	€0,0600	€0,0300
ES	Spain	min 200€	€0,0400	€0,0180
ET	Ethiopia	min 200€	€0,0226	€0,0160
FI	Finland	min 200€	€0,0226	€0,0160
FJ	Fiji	min 200€	€0,0226	€0,0160
FM	Micronesia	min 200€	€0,0226	€0,0140
FO	Faroe Islands	min 200€	€0,0226	€0,0140
FR	France	min 200€	€0,0226	€0,0140
GA	Gabon	min 200€	€0,0226	€0,0140
GB	United Kingdom	min 200€	€0,0226	€0,0140
GD	Grenada	min 200€	€0,0226	€0,0140

The standard prices presented in this document are subject to change.

			Promotional Use Case Pricing	Transactional Use Case Pricing
ISO	Country	Note	EUR	EUR
GE	Georgia	min 200€	€0,0140	€0,0040
GH	Ghana	min 200€	€0,0226	€0,0140
GI	Gibraltar	min 200€	€0,0226	€0,0140
GL	Greenland	min 200€	€0,0226	€0,0140
GM	Gambia	min 200€	€0,0226	€0,0140
GN	Guinea	min 200€	€0,0600	€0,0200
GQ	Equatorial Guinea	min 200€	€0,0226	€0,0140
GR	Greece	min 200€	€0,0320	€0,0180
GT	Guatemala	min 200€	€0,0226	€0,0140
GW	Guinea-Bissau	min 200€	€0,0300	€0,0180
GY	Guyana	min 200€	€0,0226	€0,0140
HK	Hong Kong	min 200€	€0,0226	€0,0140
HN	Honduras	min 200€	€0,0360	€0,0160
HR	Croatia	min 200€	€0,0160	€0,0100
HT	Haiti	min 200€	€0,0300	€0,0160
HU	Hungary	min 200€	€0,0360	€0,0160
ID	Indonesia	min 200€	€0,0226	€0,0140
IE	Ireland	min 200€	€0,0226	€0,0140
IL	Israel	min 200€	€0,0226	€0,0140
IN	India	min 200€	€0,0226	€0,0140
IQ	Iraq	min 200€	€0,0120	€0,0070
IR	Iran	min 200€	€0,0226	€0,0140
IS	Iceland	min 200€	€0,0226	€0,0140
IT	Italy	min 200€	€0,0226	€0,0140
JM	Jamaica	min 200€	€0,0226	€0,0180
JO	Jordan	min 200€	€0,0600	€0,0360
JP	Japan	min 200€	€0,0400	€0,0200
KE	Kenya	min 200€	€0,0226	€0,0140
KG	Kyrgyzstan	min 200€	€0,0226	€0,0140
KH	Cambodia	min 200€	€0,0226	€0,0140
KM	Comoros	min 200€	€0,0226	€0,0140
KN	Saint Kitts and Nevis	min 200€	€0,0226	€0,0140
KR	South Korea	min 200€	€0,0226	€0,0140
KW	Kuwait	min 200€	€0,0226	€0,0140
KY	Cayman Islands	min 200€	€0,0226	€0,0140
KZ	Kazakhstan	min 200€	€0,0300	€0,0178

The standard prices presented in this document are subject to change.

			Promotional Use Case Pricing	Transactional Use Case Pricing
ISO	Country	Note	EUR	EUR
LA	Laos	min 200€	€0,0226	€0,0140
LB	Lebanon	min 200€	€0,0400	€0,0200
LC	Saint Lucia	min 200€	€0,0226	€0,0160
LI	Liechtenstein	min 200€	€0,0226	€0,0140
LK	Sri Lanka	min 200€	€0,0120	€0,0040
LR	Liberia	min 200€	€0,0226	€0,0140
LS	Lesotho	min 200€	€0,0226	€0,0140
LT	Lithuania	min 200€	€0,0160	€0,0080
LU	Luxembourg	min 200€	€0,0226	€0,0160
LV	Latvia	min 200€	€0,0226	€0,0140
LY	Libya	min 200€	€0,0226	€0,0180
MA	Morocco	min 200€	€0,0400	€0,0180
MC	Monaco	min 200€	€0,0500	€0,0300
MD	Moldova	min 200€	€0,0200	€0,0180
ME	Montenegro	min 200€	€0,0140	€0,0080
MG	Madagascar	min 200€	€0,0226	€0,0140
MK	Macedonia	min 200€	€0,0070	€0,0040
ML	Mali	min 200€	€0,0600	€0,0300
MM	Myanmar	min 200€	€0,0120	€0,0096
MN	Mongolia	min 200€	€0,0226	€0,0140
MO	Macau	min 200€	€0,0226	€0,0140
MQ	Martinique	min 200€	€0,0600	€0,0300
MR	Mauritania	min 200€	€0,0600	€0,0300
MS	Montserrat	min 200€	€0,0226	€0,0140
MT	Malta	min 200€	€0,0226	€0,0140
MU	Mauritius	min 200€	€0,0226	€0,0140
MV	Maldives	min 200€	€0,0226	€0,0140
MW	Malawi	min 200€	€0,0300	€0,0140
MX	Mexico	min 200€	€0,0226	€0,0140
MY	Malaysia	min 200€	€0,0226	€0,0140
MZ	Mozambique	min 200€	€0,0226	€0,0140
NA	Namibia	min 200€	€0,0226	€0,0180
NC	New Caledonia	min 200€	€0,0800	€0,0500
NE	Niger	min 200€	€0,0500	€0,0300
NG	Nigeria	min 200€	€0,0226	€0,0140
NI	Nicaragua	min 200€	€0,0300	€0,0180

The standard prices presented in this document are subject to change.

			Promotional Use Case Pricing	Transactional Use Case Pricing
ISO	Country	Note	EUR	EUR
NL	Netherlands	min 200€	€0,0400	€0,0180
NO	Norway	min 200€	€0,0226	€0,0140
NP	Nepal	min 200€	€0,0400	€0,0028
NR	Nauru	min 200€	€0,0400	€0,0200
NZ	New Zealand	min 200€	€0,0700	€0,0300
OM	Oman	min 200€	€0,0500	€0,0300
PA	Panama	min 200€	€0,0226	€0,0180
PE	Peru	min 200€	€0,0226	€0,0140
PF	French Polynesia	min 200€	€0,0400	€0,0160
PG	Papua New Guinea	min 200€	€0,0226	€0,0180
PH	Philippines	min 200€	€0,0046	€0,0030
PK	Pakistan	min 200€	€0,0226	€0,0140
PL	Poland	min 200€	€0,0226	€0,0140
PM	St. Pierre & Miquelon	min 200€	€0,0226	€0,0140
PR	Puerto Rico	min 200€	€0,0226	€0,0140
PT	Portugal	min 200€	€0,0226	€0,0140
PW	Palau	min 200€	€0,0226	€0,0140
PY	Paraguay	min 200€	€0,0226	€0,0140
QA	Qatar	min 200€	€0,0226	€0,0140
RE	Reunion Island	min 200€	€0,0800	€0,0520
RO	Romania	min 200€	€0,0226	€0,0140
RS	Serbia	min 200€	€0,0180	€0,0100
RU	Russia	min 200€	€0,0400	€0,0088
RW	Rwanda	min 200€	€0,0226	€0,0160
SA	Saudi Arabia	min 200€	€0,0226	€0,0140
SB	Solomon Islands	min 200€	€0,0554	€0,0400
SC	Seychelles	min 200€	€0,0226	€0,0140
SD	Sudan	min 200€	€0,0500	€0,0400
SE	Sweden	min 200€	€0,0400	€0,0380
SG	Singapore	min 200€	€0,0226	€0,0140
SI	Slovenia	min 200€	€0,0070	€0,0050
SK	Slovakia	min 200€	€0,0400	€0,0200
SL	Sierra Leone	min 200€	€0,0226	€0,0140
SM	San Marino	min 200€	€0,0226	€0,0140
SN	Senegal	min 200€	€0,0568	€0,0298
SO	Somalia	min 200€	€0,1086	€0,0800

The standard prices presented in this document are subject to change.

			Promotional Use Case Pricing	Transactional Use Case Pricing
ISO	Country	Note	EUR	EUR
SR	Suriname	min 200€	€0,0226	€0,0140
SS	South Sudan	min 200€	€0,0226	€0,0160
ST	Sao Tome and Principe	min 200€	€0,0290	€0,0140
SV	El Salvador	min 200€	€0,0226	€0,0180
SY	Syria	min 200€	€0,0800	€0,0400
SZ	Swaziland	min 200€	€0,0226	€0,0140
TC	Turks and Caicos Islands	min 200€	€0,0226	€0,0140
TD	Chad	min 200€	€0,0300	€0,0140
TG	Togo	min 200€	€0,0226	€0,0140
TH	Thailand	min 200€	€0,0226	€0,0140
TJ	Tajikistan	min 200€	€0,0226	€0,0140
TL	East Timor	min 200€	€0,0226	€0,0140
TM	Turkmenistan	min 200€	€0,0226	€0,0140
TN	Tunisia	min 200€	€0,0600	€0,0360
TO	Tonga	min 200€	€0,0226	€0,0140
TR	Turkey	min 200€	€0,0226	€0,0140
TT	Trinidad and Tobago	min 200€	€0,0226	€0,0190
TW	Taiwan	min 200€	€0,0226	€0,0180
TZ	Tanzania	min 200€	€0,0226	€0,0140
UA	Ukraine	min 200€	€0,0400	€0,0140
UG	Uganda	min 200€	€0,0226	€0,0140
US	United States (LVN)	min 200€	€0,0226	€0,0140
UY	Uruguay	min 200€	€0,0226	€0,0170
UZ	Uzbekistan	min 200€	€0,0600	€0,0500
VC	Saint Vincent and The Grenadines	min 200€	€0,0226	€0,0160
VE	Venezuela	min 200€	€0,0226	€0,0140
VG	Virgin Islands, British	min 200€	€0,0226	€0,0140
VI	Virgin Islands, US	min 200€	€0,0400	€0,0260
VN	Vietnam	min 200€	€0,0180	€0,0150
VU	Vanuatu	min 200€	€0,0400	€0,0298
WS	Samoa	min 200€	€0,0400	€0,0216
XK	Kosovo	min 200€	€0,0400	€0,0200
YE	Yemen	min 200€	€0,0226	€0,0140
ZA	South Africa	min 200€	€0,0226	€0,0140
ZM	Zambia	min 200€	€0,0226	€0,0140
ZW	Zimbabwe	min 200€	€0,0226	€0,0140

1.7 MMS (US only)

MMS SC (US ONLY) *Excluding Pass Through Fees

Tier	MMS Out €	MMS In €	MMS Out	MMS In
Ref Pricing	€0,0158	€0,0125	\$0,0190	\$0,0150

MMS 10DLC/TF (US ONLY) *Excluding Pass Through Fees

Tier	MMS Out €	MMS In €	MMS Out	MMS In
Ref Pricing	€0,0167	€0,0125	\$0,0190	\$0,0150



Pass Through Fees Through MMS SC:

	MT	MO
Verizon	\$0,0050	n/a
Sprint	\$0,0100	\$0,0250
T-Mobile	\$0,0100	\$0,0100
AT&T	\$0,0030	n/a
US Cellular	\$0,0100	n/a

Pass Through Fees Through MMS 10DLC:

	MT	MO
Verizon	\$0,0050	n/a
Sprint	\$0,0100	\$0,0100
T-Mobile	\$0,0100	\$0,0100
AT&T	\$0,0035	n/a
US Cellular	\$0,0100	n/a

Pass Through Fees Through MMS TF:

	MT	MO
Verizon	\$0,0050	n/a
Sprint	\$0,0100	\$0,0100
T-Mobile	\$0,0100	\$0,0100
AT&T	\$0,0030	n/a
US Cellular	\$0,0050	n/a

2 Voice API

2.1 Voice Outbound International

ISO	Country	Mobile per minute	Landline per minute
AC	ASCENSION	2,1100 €	2,1100 €
AD	ANDORRA	0,2224 €	0,1500 €
AE	UAE	0,2163 €	0,7705 €
AF	AFGHANISTAN	0,3010 €	0,2600 €
AG	ANTIGUA & BARBUDA	0,3434 €	0,3571 €
AI	ANGUILLA	0,5556 €	0,7472 €
AL	ALBANIA	0,6772 €	0,4210 €
AM	ARMENIA	0,3432 €	0,2857 €
AO	ANGOLA	0,3500 €	0,6071 €
AR	ARGENTINA	0,3200 €	0,0219 €
AS	AMERICAN SAMOA	0,7667 €	1,5625 €
AT	AUSTRIA	0,3261 €	0,1400 €
AU	AUSTRALIA	0,0701 €	0,0200 €
AW	ARUBA	0,3175 €	0,1852 €
AZ	AZERBAIJAN	0,3878 €	0,2857 €
BA	BOSNIA & HERZEGOVINA	0,4575 €	0,1676 €
BB	BARBADOS	0,3261 €	0,2516 €
BD	BANGLADESH	0,0420 €	0,0470 €
BE	BELGIUM	0,3800 €	0,1045 €
BF	BURKINA FASO	0,4448 €	0,4000 €
BG	BULGARIA	0,3240 €	0,2284 €
BH	BAHRAIN	0,1614 €	0,1350 €
BI	BURUNDI	0,7000 €	0,8000 €
BJ	BENIN	0,4389 €	0,3715 €
BM	BERMUDA	0,1313 €	0,0725 €
BN	BRUNEI	0,2500 €	0,2564 €
BO	BOLIVIA	0,2463 €	0,2000 €
BR	BRAZIL	0,1400 €	0,0540 €
BS	BAHAMAS	0,3333 €	0,3247 €
BT	BHUTAN	0,0985 €	0,1108 €
BW	BOTSWANA	0,3367 €	0,3571 €
BY	BELARUS	0,4400 €	0,7143 €
BZ	BELIZE	0,3030 €	0,3571 €
CA	CANADA	0,0128 €	0,0100 €
CD	CONGO DR (ZAIRE)	0,5285 €	1,2200 €

The standard prices presented in this document are subject to change.

ISO	Country	Mobile per minute	Landline per minute
CF	CENTRAL AFRICAN REPUBLIC	1,3038 €	0,7300 €
CG	CONGO	0,7600 €	1,4000 €
CH	SWITZERLAND	0,4600 €	0,0475 €
CI	COTE D'IVOIRE	0,4950 €	1,9143 €
CK	COOK ISLANDS	7,5000 €	2,5880 €
CL	CHILE	0,0886 €	0,0533 €
CM	CAMEROON	0,4059 €	0,2900 €
CN	CHINA	0,2066 €	0,2038 €
CO	COLOMBIA	0,0603 €	0,0440 €
CR	COSTA RICA	0,1226 €	0,2700 €
CU	CUBA	0,8009 €	2,3187 €
CV	CAPE VERDE	0,3599 €	0,2609 €
CY	CYPRUS	0,1331 €	0,0680 €
CZ	CZECH REPUBLIC	0,0959 €	0,0335 €
DE	GERMANY	0,0942 €	0,0088 €
DJ	DJIBOUTI	0,4321 €	0,5556 €
DK	DENMARK	0,3601 €	0,0714 €
DM	DOMINICA	0,4167 €	0,3333 €
DO	DOMINICAN REPUBLIC	0,1233 €	0,0941 €
DZ	ALGERIA	0,8628 €	0,1299 €
EC	ECUADOR	0,2555 €	0,2889 €
EE	ESTONIA	0,4300 €	0,1352 €
EG	EGYPT	0,1421 €	0,1102 €
ER	ERITREA	1,7143 €	0,2700 €
ES	SPAIN	0,1482 €	0,1130 €
ET	ETHIOPIA	0,3060 €	0,4167 €
FI	FINLAND	0,4000 €	0,4000 €
FJ	FIJI	1,0215 €	0,6248 €
FK	FALKLAND ISLANDS	3,7625 €	3,7625 €
FM	MICRONESIA	0,5765 €	0,5825 €
FO	FAROE ISLANDS	0,0738 €	0,1095 €
FR	FRANCE	0,1578 €	0,0789 €
GA	GABON	0,5296 €	0,5500 €
GB	UK	0,1000 €	0,0153 €
GD	GRENADA	0,3281 €	0,3205 €
GE	GEORGIA	0,4328 €	0,2778 €
GF	FRENCH GUYANA	0,3527 €	0,0300 €
GH	GHANA	0,2929 €	0,5556 €
GI	GIBRALTAR	0,2163 €	0,1057 €
GL	GREENLAND	0,5760 €	0,4000 €
GM	GAMBIA	2,5000 €	2,5000 €
GN	GUINEA	0,6026 €	0,7000 €

The standard prices presented in this document are subject to change.

ISO	Country	Mobile per minute	Landline per minute
GP	GUADELOUPE	0,1490 €	0,0379 €
GQ	EQUATORIAL GUINEA	0,7143 €	0,5500 €
GR	GREECE	0,0785 €	0,0400 €
GT	GUATEMALA	0,1796 €	0,2381 €
GU	GUAM	0,0332 €	0,0348 €
GW	GUINEA BISSAU	0,6430 €	0,7143 €
GY	GUYANA	1,2821 €	0,5556 €
HK	HONGKONG	0,0942 €	0,1101 €
HN	HONDURAS	0,2276 €	0,2778 €
HR	CROATIA	0,5759 €	0,2000 €
HT	HAITI	4,0000 €	1,0000 €
HU	HUNGARY	0,0850 €	0,0643 €
ID	INDONESIA	0,0907 €	0,0680 €
IE	IRELAND	0,0697 €	0,0185 €
IL	ISRAEL	0,1400 €	0,0703 €
IN	INDIA	0,0287 €	0,0312 €
IQ	IRAQ	0,2803 €	0,4167 €
IR	IRAN	0,2468 €	0,4167 €
IS	ICELAND	0,0418 €	0,0240 €
IT	ITALY	0,2350 €	0,0100 €
JM	JAMAICA	0,2586 €	0,4167 €
JO	JORDAN	0,2312 €	0,4167 €
JP	JAPAN	0,1350 €	0,0582 €
KE	KENYA	0,2280 €	0,5556 €
KG	KIRGYZSTAN	0,2599 €	0,2571 €
KH	CAMBODIA	0,0701 €	0,0836 €
KI	KIRIBATI	14,1765 €	12,0000 €
KM	COMOROS	0,8348 €	0,6927 €
KN	ST. KITTS	0,3333 €	0,4167 €
KR	KOREA	0,0487 €	0,0273 €
KW	KUWAIT	0,1007 €	0,1119 €
KY	CAYMAN ISLANDS	0,2350 €	0,2340 €
KZ	KAZAKHSTAN	0,2323 €	0,1309 €
LA	LAOS	0,1190 €	0,1190 €
LB	LEBANON	0,2068 €	0,1091 €
LC	ST. LUCIA	0,3364 €	0,3383 €
LI	LIECHTENSTEIN	0,2187 €	0,2041 €
LK	SRI LANKA	0,1830 €	0,2857 €
LR	LIBERIA	0,4638 €	1,0229 €
LS	LESOTHO	3,7296 €	4,1667 €
LT	LITHUANIA	0,5500 €	0,2857 €
LU	LUXEMBOURG	0,1901 €	0,2896 €

The standard prices presented in this document are subject to change.

ISO	Country	Mobile per minute	Landline per minute
LV	LATVIA	0,4500 €	0,6149 €
LY	LIBYA	0,3519 €	0,7540 €
MA	MOROCCO	0,7400 €	0,0803 €
MC	MONACO	0,6155 €	0,0908 €
MD	MOLDOVA	0,3160 €	0,7143 €
ME	MONTENEGRO	0,6546 €	0,7143 €
MG	MADAGASCAR	0,9229 €	0,8333 €
MH	MARSHALL ISLANDS	0,3200 €	0,3200 €
MK	NORTH MACEDONIA	0,4722 €	0,2846 €
ML	MALI	0,4529 €	0,7143 €
MM	MYANMAR (=BURMA)	0,3140 €	0,3000 €
MN	MONGOLIA	0,0395 €	0,0480 €
MO	MACAU	0,8333 €	0,8772 €
MP	NORTHERN MARIANA ISLANDS	0,0512 €	0,0980 €
MQ	MARTINIQUE	0,1802 €	0,0195 €
MR	MAURITANIA	0,7400 €	0,8313 €
MS	MONTSERRAT	3,3333 €	1,1385 €
MT	MALTA	0,6704 €	0,2243 €
MU	MAURITIUS	0,1694 €	0,1827 €
MV	MALDIVES	8,3333 €	1,8972 €
MW	MALAWI	0,5210 €	0,8333 €
MX	MEXICO	0,0539 €	0,0256 €
MY	MALAYSIA	0,0561 €	0,0435 €
MZ	MOZAMBIQUE	0,4256 €	0,4286 €
NA	NAMIBIA	0,1375 €	0,1375 €
NC	NEW CALEDONIA	2,0139 €	0,7490 €
NE	NIGER	0,3988 €	0,7143 €
NG	NIGERIA	0,1425 €	0,2381 €
NI	NICARAGUA	0,2861 €	0,2381 €
NL	NETHERLANDS	0,3156 €	0,2900 €
NO	NORWAY	0,0695 €	0,0170 €
NP	NEPAL	0,2406 €	0,1863 €
NR	NAURU	15,0000 €	15,0000 €
NZ	NEW ZEALAND	0,0561 €	0,0272 €
OM	OMAN	0,3119 €	0,2000 €
PA	PANAMA	0,2339 €	0,0620 €
PE	PERU	0,0600 €	0,0157 €
PF	FRENCH POLYNESIA	8,5185 €	0,6415 €
PG	PAPUA_NEU GUINEA	8,4693 €	5,4167 €
PH	PHILIPPINES	0,2383 €	0,1832 €
PK	PAKISTAN	0,1331 €	0,1073 €
PL	POLAND	0,1381 €	0,0661 €

The standard prices presented in this document are subject to change.

ISO	Country	Mobile per minute	Landline per minute
PM	ST. PIERRE & MIQUELON	1,6667 €	0,8000 €
PR	PUERTO RICO	0,0146 €	0,0140 €
PT	PORTUGAL	0,3800 €	0,0586 €
PW	PALAU	1,0000 €	0,9524 €
PY	PARAGUAY	0,1057 €	0,0500 €
QA	QATAR	0,2260 €	0,2121 €
RE	REUNION	0,5671 €	0,1200 €
RO	ROMANIA	0,0260 €	0,0107 €
RS	SERBIA	0,5100 €	0,2851 €
RU	RUSSIA	1,6632 €	0,1355 €
RW	RWANDA	0,3425 €	0,5556 €
SA	SAUDI ARABIA	0,6520 €	0,2778 €
SB	SOLOMON ISLANDS	8,4785 €	4,0000 €
SC	SEYCHELLES	0,8000 €	0,9340 €
SD	SUDAN	0,3619 €	0,2393 €
SE	SWEDEN	0,1375 €	0,0130 €
SG	SINGAPORE	0,0469 €	0,0285 €
SH	ST. HELENA	3,0423 €	3,0685 €
SI	SLOVENIA	0,4702 €	0,5039 €
SK	SLOVAK REPUBLIC	0,1387 €	0,0350 €
SL	SIERRA LEONE	0,7000 €	0,5470 €
SM	SAN MARINO	1,6327 €	0,7143 €
SN	SENEGAL	0,5335 €	0,7878 €
SO	SOMALIA	0,6300 €	0,7143 €
SR	SURINAME	17,3134 €	0,7143 €
SS	SOUTH SUDAN	0,6061 €	0,5476 €
ST	SAO TOME & PRINCIPE	1,6500 €	1,6500 €
SV	EL SALVADOR	0,2054 €	0,2381 €
SX	ST. MAARTEN/NLD	0,2778 €	0,2778 €
SY	SYRIA	0,4500 €	0,3500 €
SZ	ESWATINI	0,2933 €	0,2828 €
TC	TURKS & CAICOS	0,3462 €	0,5556 €
TD	CHAD	0,7160 €	0,8000 €
TG	TOGO	1,0000 €	0,4762 €
TH	THAILAND	0,0800 €	0,0800 €
TJ	TAJIKISTAN	0,2525 €	0,2077 €
TL	EAST TIMOR	1,0000 €	0,9560 €
TM	TURKMENISTAN	0,2469 €	0,1533 €
TN	TUNISIA	0,9776 €	1,0706 €
TO	TONGA	9,3312 €	7,1429 €
TR	TURKEY	0,2661 €	0,0500 €
TT	TRINIDAD & TOBAGO	0,2800 €	0,3333 €

The standard prices presented in this document are subject to change.

ISO	Country	Mobile per minute	Landline per minute
TV	TUVALU	2,3206 €	2,3206 €
TW	TAIWAN	0,1621 €	0,1138 €
TZ	TANZANIA	0,3663 €	1,2415 €
UA	UKRAINE	0,3363 €	0,4167 €
UG	UGANDA	0,4075 €	0,8333 €
US	USA	0,0127 €	0,0127 €
UY	URUGUAY	0,2172 €	0,0568 €
UZ	UZBEKISTAN	0,1500 €	0,1786 €
VC	ST. VINCENT	0,3361 €	0,4167 €
VE	VENEZUELA	0,0991 €	0,0351 €
VG	BRITISH VIRGIN ISLANDS	0,3704 €	0,5556 €
VI	US VIRGIN ISLANDS	0,0325 €	0,0417 €
VN	VIETNAM	0,4030 €	0,1354 €
VU	VANUATU	9,4763 €	4,2857 €
WF	WALLIS & FUTUNA	1,4938 €	1,4938 €
WS	WESTERN SAMOA	8,7911 €	4,0000 €
XK	KOSOVO	0,7433 €	0,4470 €
YE	YEMEN	0,2099 €	0,2857 €
YT	MAYOTTE	0,7000 €	0,4146 €
ZA	SOUTH AFRICA	0,2390 €	0,1966 €
ZM	ZAMBIA	0,5768 €	0,5000 €
ZW	ZIMBABWE	0,5641 €	0,2675 €

2.2 CompanyFlex-Integration

Company Flex (SIP-trunk)	Unit of measure	Price
Inbound call (all countries)	Per minute	€0,0040
Outbound call (all countries)	Per minute	€0,0040

Additional services	Unit of measure	Price
Price for provided number	Per number/month	€1,0000

3 Meetings API / Video API

3.1 Meetings API

Product	Unit of measure	Price
Meetings API - PPM	Per participant minute	€0,00475
Meetings API - HD Archiving	Per archive minute	€0,03500

Meetings API Add-ons	Unit of measure	Price
HIPAA Compliance with BAA for Meetings API	Monthly flat fee	€1.000

3.2 Video API

3.2.1 Video usage-based products

Participant Minutes	UOM	Ref price (EUR)
Video Participant Usage 1-25 Publishers	Per participant minute	€ 0,00367
Video Participant Usage 26-35 Publishers	Per participant minute	€ 0,01674
Video Participant Usage 36+ Publishers	Per participant minute	€ 0,02046
Video FHD Composed Archive	Per archive minute	€ 0,04185
Video HD Composed Archive	Per archive minute	€ 0,03255
Video SD Composed Archive	Per archive minute	€ 0,02325
Video Individual Archive	Per archive minute	€ 0,01163
Video FHD Broadcast Content Created	Per session minute	€ 0,11625
Video HD Broadcast Content Created	Per session minute	€ 0,09300
Video SD Broadcast Content Created	Per session minute	€ 0,06510
Video HD HLS Streaming	Per viewer minute	€ 0,00140
Video FHD HLS Streaming	Per viewer minute	€ 0,00279
Video Experience Composer	Per session minute	€ 0,01860
Video SIP Interconnect Minutes	Per SIP minute	€ 0,00465
China Relay	Per session minute	€ 0,00279
Video Audio Connector	Per connected participant minute	€ 0,00465
Video Live Captions	Per connected participant minute	€ 0,02325

3.2.2 Video Platform Addon Features

Addon Name	UOM	Ref Price (EUR)
Video Encrypted Archiving	Per month	€ 500
Video Advanced Insights	Per month	€ 500
Video Regional Media Zones (US & EU)	Per month	€ 500
Video Regional Media Zones (Germany)	Per month	€ 1.000
Video Regional Media Zones (Canada)	Per month	€ 1.000
Video Regional Media Zones (Australia)	Per month	€ 1.000
Video Regional Media Zones (Japan)	Per month	€ 1.000
Video Regional Media Zones (South Korea)	Per month	€ 1.000
Video AES-256 Encryption	Per month	€ 500
Video Configurable TURN	Per month	€ 1.000
Video IP Proxy	Per month	€ 1.000
Video IP Proxy + Configurable TURN	Per month	€ 1.500
HIPAA with BAA for Video	Per month	€ 1.000
Video China Relay (Base Fee)	Per month	€ 1.000
Video Allowed IP List	Per month	€ 500
Video Enterprise Environment	Per month	€ 1.000
Video E2E Encryption	Per month	€ 500

4 Verify API / Silent Authentication

4.1 Verify API

Platform fee: charged per successfully converted request.

Channel fees charged additionally (SMS, Voice, etc).

See relevant channel chapters for specific fees.

ISO	Country	Per conversion
AD	Andorra	€0,0500
AE	United Arab Emirates	€0,0500
AF	Afghanistan	€0,0500
AG	Antigua & Barbuda	€0,0500
AI	Anguilla	€0,0500
AL	Albania	€0,0500
AM	Armenia	€0,0500
AO	Angola	€0,0500
AR	Argentina	€0,0500
AS	American Samoa	€0,0500
AT	Austria	€0,0500
AU	Australia	€0,0500
AW	Aruba	€0,0500
AZ	Azerbaijan	€0,0500
BA	Bosnia and Herzegovina	€0,0500
BB	Barbados	€0,0500
BD	Bangladesh	€0,0500
BE	Belgium	€0,0500
BF	Burkina Faso	€0,0500
BG	Bulgaria	€0,0500
BH	Bahrain	€0,0500
BI	Burundi	€0,0500
BJ	Benin	€0,0500
BM	Bermuda	€0,0500
BN	Brunei Darussalam	€0,0500
BO	Bolivia	€0,0500
BQ	Bonaire, Sint Eustatius and Saba	€0,0500
BR	Brazil	€0,0500
BS	Bahamas	€0,0500
BT	Bhutan	€0,0500
BW	Botswana	€0,0500

The standard prices presented in this document are subject to change.

ISO	Country	Per conversion
BY	Belarus	€0,0500
BZ	Belize	€0,0500
CA	Canada - LVN - Base Price	€0,0500
CD	Congo (Dem. Rep.) Zaire	€0,0500
CF	Central African Rep.	€0,0500
CG	Congo (Rep.)	€0,0500
CH	Switzerland	€0,0500
CI	Côte d'Ivoire	€0,0500
CK	Cocos Keeling Islands (Cook Islands)	€0,0500
CL	Chile	€0,0500
CM	Cameroon	€0,0500
CN	China (Marketing)	€0,0500
CO	Colombia	€0,0500
CR	Costa Rica	€0,0500
CU	Cuba	€0,0500
CV	Cape Verde	€0,0500
CW	Curaçao	€0,0500
CY	Cyprus	€0,0500
CZ	Czech Republic	€0,0500
DE	Germany	€0,0500
DJ	Djibouti	€0,0500
DK	Denmark	€0,0500
DM	Dominica	€0,0500
DO	Dominican Rep.	€0,0500
DZ	Algeria	€0,0500
EC	Ecuador	€0,0500
EE	Estonia	€0,0500
EG	Egypt	€0,0500
ER	Eritrea	€0,0500
ES	Spain	€0,0500
ET	Ethiopia	€0,0500
FI	Finland	€0,0500
FJ	Fiji	€0,0500
FM	Micronesia	€0,0500
FO	Faroe Islands	€0,0500
FR	France	€0,0500
GA	Gabon	€0,0500
GB	United Kingdom	€0,0500
GD	Grenada	€0,0500
GE	Georgia	€0,0500
GF	French Guiana	€0,0500
GH	Ghana	€0,0500
GI	Gibraltar	€0,0500

The standard prices presented in this document are subject to change.

ISO	Country	Per conversion
GL	Greenland	€0,0500
GM	Gambia	€0,0500
GN	Guinea	€0,0500
GP	Guadeloupe	€0,0500
GQ	Equatorial Guinea	€0,0500
GR	Greece	€0,0500
GT	Guatemala	€0,0500
GU	Guam	€0,0500
GW	Guinea-Bissau	€0,0500
GY	Guyana	€0,0500
HK	Hong Kong, China	€0,0500
HN	Honduras	€0,0500
HR	Croatia	€0,0500
HT	Haiti	€0,0500
HU	Hungary	€0,0500
ID	Indonesia	€0,0500
IE	Ireland	€0,0500
IL	Israel	€0,0500
IN	India	€0,0500
IQ	Iraq	€0,0500
IR	Iran (I.R.)	€0,0500
IS	Iceland	€0,0500
IT	Italy	€0,0500
JM	Jamaica	€0,0500
JO	Jordan	€0,0500
JP	Japan	€0,0500
KE	Kenya	€0,0500
KG	Kyrgyzstan	€0,0500
KH	Cambodia	€0,0500
KI	Kiribati	€0,0500
KM	Comoros	€0,0500
KN	St. Kitts and Nevis	€0,0500
KR	South Korea	€0,0500
KW	Kuwait	€0,0500
KY	Cayman Islands	€0,0500
KZ	Kazakhstan	€0,0500
LA	Lao P.D.R.	€0,0500
LB	Lebanon	€0,0500
LC	St. Lucia	€0,0500
LI	Liechtenstein	€0,0500
LK	Sri Lanka	€0,0500
LR	Liberia	€0,0500
LS	Lesotho	€0,0500

The standard prices presented in this document are subject to change.

ISO	Country	Per conversion
LT	Lithuania	€0,0500
LU	Luxembourg	€0,0500
LV	Latvia	€0,0500
LY	Libya	€0,0500
MA	Morocco	€0,0500
MC	Monaco	€0,0500
MD	Moldova	€0,0500
ME	Montenegro	€0,0500
MG	Madagascar	€0,0500
MH	Marshall Islands	€0,0500
MK	TFYR Macedonia	€0,0500
ML	Mali	€0,0500
MM	Myanmar	€0,0500
MN	Mongolia	€0,0500
MO	Macao, China	€0,0500
MP	Northern Marianas	€0,0500
MQ	Martinique	€0,0500
MR	Mauritania	€0,0500
MS	Montserrat	€0,0500
MT	Malta	€0,0500
MU	Mauritius	€0,0500
MV	Maldives	€0,0500
MW	Malawi	€0,0500
MX	Mexico	€0,0500
MY	Malaysia	€0,0500
MZ	Mozambique	€0,0500
NA	Namibia	€0,0500
NC	New Caledonia	€0,0500
NE	Niger	€0,0500
NG	Nigeria	€0,0500
NI	Nicaragua	€0,0500
NL	Netherlands	€0,0500
NO	Norway	€0,0500
NP	Nepal	€0,0500
NR	Nauru	€0,0500
NZ	New Zealand	€0,0500
OM	Oman	€0,0500
PA	Panama	€0,0500
PE	Peru	€0,0500
PF	French Polynesia	€0,0500
PG	Papua New Guinea	€0,0500
PH	Philippines	€0,0500
PK	Pakistan	€0,0500

The standard prices presented in this document are subject to change.

ISO	Country	Per conversion
PL	Poland	€0,0500
PM	St. Pierre & Miquelon	€0,0500
PR	Puerto Rico	€0,0500
PS	Palestine	€0,0500
PT	Portugal	€0,0500
PW	Palau	€0,0500
PY	Paraguay	€0,0500
QA	Qatar	€0,0500
RE	Réunion Island	€0,0500
RO	Romania	€0,0500
RS	Serbia	€0,0500
RU	Russian Federation	€0,0500
RW	Rwanda	€0,0500
SA	Saudi Arabia	€0,0500
SB	Solomon Islands	€0,0500
SC	Seychelles	€0,0500
SD	Sudan	€0,0500
SE	Sweden	€0,0500
SG	Singapore	€0,0500
SI	Slovenia	€0,0500
SK	Slovakia	€0,0500
SL	Sierra Leone	€0,0500
SM	San Marino	€0,0500
SN	Senegal	€0,0500
SO	Somalia	€0,0500
SR	Suriname	€0,0500
SS	South Sudan	€0,0500
ST	S. Tomé & Príncipe	€0,0500
SV	El Salvador	€0,0500
SX	Sint Maarten (Dutch Part)	€0,0500
SY	Syria	€0,0500
SZ	Swaziland	€0,0500
TC	Turks & Caicos Is.	€0,0500
TD	Chad	€0,0500
TG	Togo	€0,0500
TH	Thailand	€0,0500
TJ	Tajikistan	€0,0500
TL	Timor-Leste	€0,0500
TM	Turkmenistan	€0,0500
TN	Tunisia	€0,0500
TO	Tonga	€0,0500
TR	Turkey	€0,0500
TT	Trinidad & Tobago	€0,0500

The standard prices presented in this document are subject to change.

ISO	Country	Per conversion
TW	Taiwan, Province of China	€0,0500
TZ	Tanzania	€0,0500
UA	Ukraine	€0,0500
UG	Uganda	€0,0500
US	US - LVN - Base Price	€0,0500
UY	Uruguay	€0,0500
UZ	Uzbekistan	€0,0500
VC	St. Vincent and the Grenadines	€0,0500
VE	Venezuela	€0,0500
VG	British Virgin Islands	€0,0500
VI	Virgin Islands (US)	€0,0500
VN	Viet Nam	€0,0500
VU	Vanuatu	€0,0500
WF	Wallis and Fortuna	€0,0500
WS	Samoa	€0,0500
XK	Kosovo	€0,0500
YE	Yemen	€0,0500
YT	Mayotte	€0,0500
ZA	South Africa	€0,0500
ZM	Zambia	€0,0500
ZW	Zimbabwe	€0,0500

4.2 Silent Authentication (via Verify v2)

Total Price = Channel fees (below) + Platform fee (see chapter 4.1 Verify)

Please note that Silent Authentication is currently only available under the Verify V2 API.

If you wish to utilize Silent Authentication, kindly review the Platform Fee that should be added. See platform fee in chapter 4.1 Verify.

ISO	Country	Price (per event)
CA	Canada	€0,0700
DE	Germany*	€0,0850
ES	Spain*	€0,0500
FR	France	€0,0770
GB	United Kingdom	€0,0750
ID	Indonesia	€0,1250
IN	India	€0,0160
IT	Italy	€0,0800
NL	Netherlands	€0,1000
US	US	€0,0090

* Germany and Spain will be provided under Number Verification GNP API.

5 Number Insight V1/V2

5.1 Number Insight V1

Product	Unit of measure	Price
Standard	Per phone number	€0,0050
Advanced	Per phone number	€0,0300
RTI - Real time data*	Per phone number	€0,0109
CNAM - Caller Name	Per phone number	€0,0100

*RTI can only be sold as a supplement of NI Advanced

5.2 Number Insight V2

5.2.1 Fraud Score

Product	Unit of measure	Price
Fraud Score	Per Lookup	€0,0300

5.2.2 SIM Swap (as a feature of Number Insight V2)

Product	Unit of measure	Price
SIM Swap		
GB	Per Lookup	€0.1080
NL	Per Lookup	€0.1175
DE	Per Lookup	€0.0750
IT	Per Lookup	€0.0640
ES	Per Lookup	€0.0850
FR	Per Lookup	€0.0546
CA	Per Lookup	€0,0961
US	Per Lookup	€0,0571
AT	Per Lookup	€0,1167
NG	Per Lookup	€0,0444
ZA	Per Lookup	€0,0444
GH	Per Lookup	€0,0444
UG	Per Lookup	€0,0444

6 AI Studio

6.1 Subscription Price

	Standard	Advanced	Full Managed (VA)
Subscription Price	€0/month	€1.000/month	TBD
Ease of Use			
Agents	10	100	TBD - depending on needs
Number of sessions	10K sessions/month	300K sessions/month	TBD - depending on needs
Templates	incl.	incl.	incl.
GUI builder	incl.	incl.	incl.
Insights	incl.	incl.	incl.
Import/Export flows	incl.	incl.	incl.
Custom Code (JS)	incl.	incl.	incl.
Channels			
SMS	See API pricing	See API pricing	See API pricing
WhatsApp	See API pricing	See API pricing	See API pricing
Voice	See API pricing	See API pricing	See API pricing
Email (outbound only)	1K emails / month	30K emails / month	TBD - depending on needs
AI Capabilities			
NLU	€0,007 /request	€0,007 /request	€0,007 /request
ASR	See below	See below	See below
Premium TTS* (<i>Hebrew excluded</i>)	See below	See below	See below
Compliance			
GDPR	incl.	incl.	incl.
Retention (30 days)	incl.	incl.	incl.

* For TTS in Hebrew, a monthly usage cap will be applied: 350K char. for Standard and 10ml char. for Advanced

6.2 Optional additional Charges

Service and Support	Standard	Advanced	Full Managed (VA)
Accelerate AI Studio	N/A	€3.000/day	€3.000/day
AI Studio Service Pack	N/A	€3.000/month	€3.000/month
AI Virtual Assistant Service Pack	N/A	€3.000/month/agent	€3.000/month/agent

6.3 ASR -Speech Input for IVR

Price	Volume - Per month	OUM
€0,0165	up to 5k minutes	Per 15 sec
€0,0155	up to 25k minutes	Per 15 sec
€0,0145	up to 50k minutes	Per 15 sec
€0,0129	up to 100k minutes	Per 15 sec
€0,0119	more than 100k minutes	Per 15 sec

6.4 Premium TTS

Price	Volume - Per month	OUM
€0,0027	up to 5M characters	Per 100 characters
€0,0026	up to 50M characters	Per 100 characters
€0,0024	up to 100M characters	Per 100 characters
€0,0022	up to 200M characters	Per 100 characters
€0,0020	more than 200M characters	Per 100 characters

6.5 Additional Notes

- For customers who require more volume of sessions than what's included in the advanced plan, we can build an ad-hoc Studio subscription
- Fair usage policy: Customers should use max 50 events (webhook + HTTP + events) per session in average. If they exceed consistently this limit, we might revise the subscription price

7 Jumper AI

Note: Currently not available. We will let you know as soon as it is available.

Package	Notify	Engage	Convert
Module includes	Broadcast Live Chat Analytics	Broadcast Live Chat Analytics Bot Builder	Broadcast Live Chat Analytics Bot Builder Commerce Capabilities

	<i>Starting from:</i>	<i>Starting from:</i>	<i>Starting from:</i>
1) One time setup fee, * per account, per country	€ 0	€ 2.500	€ 5.000

* Account = One Brand in One Jurisdiction

Depending on technical requirement, complexity & number of channels

2) Highest of monthly recurring fee or commission fee	<i>Starting from:</i>	<i>Starting from:</i>	<i>Starting from:</i>
2.a) Monthly recurring fee, per account	€ 0	€ 500	€ 1.000
OR	OR	OR	OR
2.b) Commission % of sales via the Jumper platform	NA	NA	3,50%
<i>Inclusive of</i>	<i>1 channel 5 user licenses</i>	<i>2 channels 5 user licenses</i>	<i>2 channels 10 user licenses</i>

	<i>Chargeable from 2nd</i>	<i>Chargeable from 3rd</i>	<i>Chargeable from 3rd</i>
3) Additional fee per channel, per account , per month	€ 200	€ 350	€ 350

	<i>Chargeable from 6th</i>	<i>Chargeable from 6th</i>	<i>Chargeable from 11th</i>
4) Additional fee per user licence per month	€ 35	€ 35	€ 35

5) API Usage fee (Messages API, Video API, sold along with Jumper etc...)	See API pricing	See API pricing	See API pricing
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8 API Services

8.1 Service Packs

Service packs have a discreetly defined scope of work, whether predefined or developed with a customer, to deliver a specific business outcome.

API Services	Service	Price (EUR)	Unit of Measure	Charge Type	Description
Service Packs	Accelerate Service Pack - Starter Pack	€7.500	Per Unit	One Time	Includes: - Discovery Workshop - Managed Deploy (single API) - Customer Code Review
Service Packs	Accelerate Service Pack - Discovery Workshop	€1.125	Per Unit	One Time	Technical deep-dive into the customer's use case, technical requirements and geographical coverage to jointly build a solution framework using our Communication API's
Service Packs	Accelerate Service Pack - Managed Deploy	€4.750	Per Unit	One Time	Technical implementation service per API, tailored towards each API and the customer's pre-defined use case to help customers accelerate time to value and assure their success building against our Communication API's
Service Packs	Accelerate Service Pack - Customer Code Review	€3.000	Per Unit	One Time	Peer review of customer code to identify potential issues, debug known issues and highlight opportunities to improve performance and the quality of experience of their solution.
Service Packs	Accelerate Service Pack - Technical Audit Workshop	€3.000	Per Unit	One Time	Technical deep dive into an existing customer's usage profile on our Communications API platform, for any given use case, resulting in a joint workshop to review available data and recommended changes for improvement and/or development of the customer's solution
Service Packs	Accelerate Service Pack - Accelerate Service POA	€3.000	Per day	One Time	Day rate subject to an approved statement of work
Service Packs	Accelerate Service for Vonage AI Studio	€3.000	Per day	One Time	A professional service for clients requiring design, build or deployment of a Virtual Assistant, or other AI driven use case, leveraging Vonage AI and Communication API's, either fully-managed or as an add-on to the Self-serve AI Studio. Day rate subject to an approved statement of work
Service Packs	AI Studio Service Pack	€3.000	Per Customer	MRC	Managed service for monitoring Vonage agents built with AI Studio, offering self-serve customers expert guidance to optimize their solution. Max 2 agents.
Service Packs	AI Virtual Assistant Service Pack	€3.000	Per agent	MRC	Managed service for monitoring and optimising the Vonage AI Virtual Assistant.

8.2 Features Packs

Feature packs are pre-existing, value-added features.

API Services	Service	Price (EUR)	Unit of Measure	Charge Type	
Features Packs - Non Video	HIPAA (BAA) for SMS	€1.000	Per Customer	MRC	This allows SMS API to be HIPAA Compliant and BAAs can be signed for an additional fee. Requires Auto Data Redaction
Features Packs - Non Video	Audit Events API	€500	Per Customer	MRC	The Audit Events API captures important activities related to an account and makes them accessible and reportable to developers via an API endpoint.
Features Packs - Non Video	Auto Data Redaction	€1.000	Per Customer	MRC	Platform feature where Nexmo automates the redaction of data. Customers have the option to redact data immediately, after 7 days, or after 30 days.
Features Packs - Non Video	EU Data Center (SMS & Voice)	€1.000	Per Customer	MRC	Non Video Customer

8.3 Additional Note

All Service- and Feature-Packs need to be manually provisioned, please contact our support at FMB-servicenummern@telekom.de if you want to use these services.